

HO/IT/RKV/2024-25/42

Dated: 01-08-2024

CORRIGENDUM/CLARIFICATION/ADDENDUM

Please refer to our tender notice **ref. no. GEM/2024/B/5144324, dated: 15.07.2024** for **“Procurement of CAMC of online UPS”** After receiving different presentation the competent authority has decided to modify/clarify/add following terms in the tender document.

SN	Tender Clause/ terms	Query/Suggestion by bidder	Bank's response/clarification/revised clause
1	Page no. 8, Section – D, Eligibility Criteria, Point no. 4 It should have been registered with Tax Department for Work Contract/GST/PAN. Copies of their PAN/GST No. certificate should be submitted with Technical Bid. The bidder should submit a certificate in support of ISO 9001 Certification and ISO 27000 Certification.	Please remove the ISO 27000 Certificate clause asked at point no. 4 of Eligibility Criteria as it is related for best practice for managing information risks by implementing security controls which required for IT Services not for UPS services.	Page no. 8, Section – D, Eligibility Criteria, Point no. 4 It should have been registered with Tax Department for Work Contract/GST/PAN. Copies of their PAN/GST No. certificate should be submitted with Technical Bid. The bidder should submit a certificate in support of ISO 9001 Certification and ISO 27000 Certification. ISO 27000 is optional not mandatory.
2	The bidder must have a permanent office in Lucknow. In case of rented premises bidder needs to submit rent agreement which should be one year older on last date of tender (in case of office shifting consecutive agreements require to submit). Bank reserve the right to visit bidder's referenced office for verification purpose. Any variation/Mis-information will impact evaluation of technical proposal.	You have asked for local office at point no. 5 of Eligibility Criteria and for proof one year old agreement which lot of vendors belongs to other state and not having their local office except agreement or using any address of other local vendors on mutual agreement to quoting in each other states just for qualify in technical on GEM. Therefore we suggest to ask for UP GST no. also along with at least minimum 15 technical engineers for timely response and resolution	The bidder must have a permanent office in Lucknow along with UP GSTIN number. In case of rented premises bidder needs to submit rent agreement which should be one year older on last date of tender (in case of office shifting consecutive agreements require to submit). Bank reserve the right to visit bidder's referenced office for verification purpose, while verification of office Bank may check that whether bidder is having sufficient number of spare stocks and stand by UPS or not for timely resolution of calls. Any variation/Mis-information will impact evaluation of technical proposal.
6	Page no. – 3, Section –B , Point no -10, Reverse Auction- Will be notified after opening of financial bids	Reverse auction is not enabled in bid while it is mentioned in attached document "e-Tender Notice"	No reverse auction
7	Last date of bid submission	05.08.2024, 03:00 PM	08.08.2024, 03:00 PM
8	Addendum	Addendum	Bidder needs to submit list of technical engineers (regional



प्रधान कार्यालय : ए-2/46, विजय खण्ड, गोमती नगर, लखनऊ-226010

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पी बी एक्स : 2398873/74, ई-मेल : chairmansecretariat.gba@gba-rrb.com

Head Office : A-2/46, Vijay Khand, Gomti Nagar, Lucknow-226010

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			office/location wise) along with their contact number proposed to provide support to Bank after award of the contract.
9	Addendum	Addendum	Bidder needs to submit escalation matrix for call resolution.

(Chief Manager)